



By completing this form you agree to be bound by its terms & Conditions. Nothing in this form affects your statutory rights.

All sections of this form must be filled in block capitals. The grey areas are for office use only

Name	
Address	
Postcode	
Order number	
e-mail	
Phone	
Mobile	
Date ordered	
Date delivered	

Product Code	Description	Reason for return	Office use only
1.			
2.			
3.			
In the case of faulty goods. Please provide a clear description with full details. The word 'faulty' alone is not acceptable.			
Returns No			

Office use only.			
Date goods received.		Inspected by	
Comments			
	Y	N	Details
Full Refund			
Restocking Charge			
Admin Fee			

- In order to qualify for a refund on any items being returned that are not faulty, all items must be returned unused, in good re-saleable condition, including original, undamaged and unmarked packaging.
- You are advised to take out insurance for the return delivery, as items not received in re-saleable condition will not be eligible for either exchange or refund.
- All goods supplied by us are subject to our Terms & Conditions, which including our Returns Policy can be viewed on the website.
- We reserve the right to refuse any refund if the returned goods do not meet the above conditions.